

COMPANION ANIMAL NEWS SPRING 2005

As you may have noticed over the past several months, Grassland Veterinary Service has taken its services and commitment to animal care to the Internet. In early November, www.GrasslandVet.com was completed to provide new and current customers easy access to the information we feel is important to you as animal owners. The site caters to both Companion and Production animal owners, and already offers a great wealth of information about health, acupuncture, and frequently asked questions.

Now that the site is completed, we are beginning the second phase of the web development process. Our goal is to begin developing a set of "Client Utilities" that offer value to all of our clients. Because you are a client, we want to give you the voice in deciding what you think is worthwhile, and what is not. That is why we have created our first online survey. This survey looks at the different features we have established, and lets you, the client ultimately aide in the development efforts as www.GrasslandVet.com moves forward in the future. Just some of the development ideas are:

- Online Newsletter Access
- Pharmacy Refills Online
- Online Coupons & Specials
- Ask-A-Doctor Forum
- Links of local interest
- And much, much more...

Your input is greatly appreciated, and most important to our selection process. There are even ways for you to suggest features that we didn't think of. Follow these simple steps to fill out the "Feature Survey"

- 1.) Visit www.GrasslandVet.com
- 2.) Click on **Client Access** on the left side menu located on the top of your screen.
- 3.) Click on **Begin the Client Survey** in Red.
- 4.) Fill out the survey as best you can.

The average time spent on the survey is less than 5 minutes, and we hope and appreciate that you take the time out of your busy lives to help us offer more to you as our client.

If you have questions regarding a specific feature listed, please feel free to contact our Office Staff at 715-238-7686 or visit our Contact Page located at www.GrasslandVet.com/contact.asp.

